

10517 East Feltleaf Willow Trail
Tucson, Arizona 85747

November 2, 2021

Adobe Gastroenterology, P.C.
2585 North Wyatt Drive
Tucson, AZ 85712

To Whom It May Concern:

I had a colonoscopy on November 1, 2021, and I just wanted to acknowledge the excellent service I received from Nikita and Christina. They helped me tremendously with patiently answering my numerous questions, and they each went the extra mile above and beyond to give me superior customer service. They should be commended. Since they are the first contact with Abode, please know what a positive difference they make.

I would also like to thank the three women who took care of me once I was in the surgery area. They exhibited outstanding confidence and reassured me with their kindness, which helped relieve my stress: Shirley (perfect IV – no bruising!), Jen, and Melody. They make a wonderful team, and I am grateful.

Lastly, I want to thank Dr. Howard Hack, who performed the colonoscopy. He made me feel comfortable instantly with his quiet approach and professionalism. Dr. Hack answered all my questions in a way that I could easily understand, and he even returned my phone call later that day to answer a question I had. I am especially thankful for his kindness.

Even the time I spent in the waiting room was made more pleasant because to the giant television showing an animal show, which was being narrated by Tom Selleck! Thank you all for sharing your gifts and helping me with my stressful day.

Sincerely,

Katherine T. Syverson